PLAYERSPACE: COACHES/ CAPTAINS FAQ:

HOW DO I LOG IN:

Visit PlayerSpace and log in using the email address connected to your YMCA account.

WHAT IS MY USERNAME:

Your username is the email address the YMCA has on file for you.

I FORGOT MY PASSWORD. WHAT DO I DO:

Enter your email address, then select Forgot Password? Follow the reset instructions sent to your email.

You can also reset your password in the PlayerSpace App:

1. Select Participants.
2. Select the three dots in the top-right corner.
3. Select Account Management.
4. Scroll to the bottom of Account Settings and select Reset Password.
5. Enter your new password and select Reset Password again to confirm.

IS THERE A MOBILE APP:

Yes. Download PlayerSpace Mobile 2.0 from the Apple App Store or Google Play Store.

HOW DO I VIEW MY TEAM'S SCHEDULE OR ROSTER:

1. Open the PlayerSpace Mobile App
2. Select Schedule.
3. Choose a date with an event. Dates with scheduled events will have an orange dot.
4. Select the event to view Event Details.
5. Select the arrow next to your team name.
6. Choose Roster or Schedule.
7. Choose Roster or Schedule.

HOW DO I SEND A MESSAGE TO MY TEAM:

1. Open the PlayerSpace Mobile App
2. Select Schedule.
3. Choose the date and event you want to message your team about.
4. Select the event to view Event Details.
5. Select the arrow next to your team name.
6. Select the envelope icon in the top-right corner.
7. Write your message and select Send.

HOW DO I POST TO MY TEAM'S ACTIVITY WIRE:

1. Open the PlayerSpace Mobile App
2. Select Participants.
3. Select the drop-down arrow next to your name.
4. Select Groups, Teams & Programs.
5. Select your team name.
6. Enter your message and post it to the team's activity wire.